

## Job Description

### Area Care Lead



**LOCATION:** Central and West-Cornwall

**HOURS:** Full Time

**PAY:** £14.50 - £15 per hour

#### Job Description

Are you passionate about care and helping relieve social issues within our county? Stayathome Cornwall are looking for an Area Care Lead to work as a part of our hospital discharge service.

As an Area Care Lead, you will be responsible for overseeing the provision of high-quality care services within a designated geographical area. The role involves managing a team of carers and individuals that we support, producing care plans and ensuring they are adhered to, completing risk assessments, carrying out onward referrals and fostering a culture of compassion and excellence in care delivery. It will also involve liaising with professionals to ensure individuals have the wrap around support needed at home after discharge, prior to moving on to more permanent care or becoming independent.

The role also involves delivering regulated care and support (personal care), with a mix of approx. 40 to 60% as area management and 40% as care delivery. The role is fast paced and therefore requires someone who is able to remain calm and positive with great time management skills.

You will liaise next of kin, GPs, nurses and physiotherapists - prioritising contact where the wellbeing of the client is being considered. You will be part of the on call rota system and the role will involve working alternate weekends.

#### Leadership and Team Management:

- Lead, supervise, and mentor a team of caregivers within the designated area.
- Provide guidance, support, and ongoing training to ensure caregivers are equipped with the necessary skills and knowledge to deliver exceptional care.
- Foster a positive and inclusive team culture that promotes collaboration, respect, and continuous improvement.

#### Care Coordination and Oversight:

- Oversee the development and implementation of individualized care plans for clients.
- Conduct regular assessments of client needs and adjust care plans as necessary to ensure optimal outcomes.
- Coordinate with healthcare professionals, families, and other stakeholders to facilitate comprehensive and integrated care services.
- Create onward referrals for equipment and ongoing care needs.

#### Quality Assurance and Compliance:

- Ensure compliance with regulatory standards, policies, and procedures governing the provision of care services.
- Conduct regular quality assurance checks to maintain high standards of care and safety.
- Address any issues or concerns related to quality of care promptly and effectively.

### **Client Advocacy and Support:**

- Serve as a primary point of contact for clients and their families, addressing inquiries, resolving issues, escalating where needed.
- Promote client autonomy, dignity, and well-being by respecting their preferences, choices, and cultural values.

### **Communication and Collaboration:**

- Establish effective communication channels within the care team, promoting transparency, clarity, and open dialogue.
- Collaborate with other healthcare professionals and organisations to support clients to receive ongoing care where needed.
- Act as a liaison between the care team, management, and external stakeholders, sharing relevant information and insights to enhance service delivery.

### **Qualifications and Experience**

- Level 3 qualification in health and social care
- Previous experience working within domiciliary social care is essential
- Hold a valid **driving licence** and have use of your **own car**

### **More About Us**

Stayathome is not your average care agency. With experience spanning 20 years, we are #ProudtoCare and extremely passionate about changing the face of care. We provide a variety of care and well-being services including elder, paediatric, mental health and addiction packages, to clients across mid-Cornwall and the Roseland Peninsula, enabling them to remain in their own homes. Stayathome is proud to be part of The CHAOS Group family, a collection of like-minded and community-focused social enterprises, working together to bring positive change. This includes CHAOS digital (home of CHAOS Radio & CHAOS TV) CHAOS Local, CHAOS Farm and Iconic Hair & Beauty.

As a Stayathome employee, you will also receive:

- ✓ Option of flexible working
- ✓ Excellent on-call support from a duty manager
- ✓ Free Uniform
- ✓ Full Induction and ongoing training program
- ✓ Competitive rates and a Career Development Plan
- ✓ Pension Scheme
- ✓ 20% off Hair and Beauty treatments in our Salon (Iconic Hair and Beauty)



We strongly believe that happy staff are the best staff. Therefore, we want to make sure your work is something that you are happy with. We can work with you through flexible work.

For more information about this job opportunity, you can contact our HR team on 01872 277600 or by emailing [hello@chaosgroupcornwall.co.uk](mailto:hello@chaosgroupcornwall.co.uk)